

Microsoft
CERTIFIED
IT Professional



Enterprise Administrator on Windows Server® 2008



ITIL®
INTERMEDIATE

PRINCE2®
FOUNDATION & PRACTITIONER

2021



Windows Server 2016



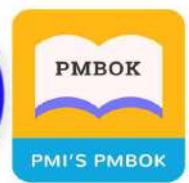
Windows Server 2012

Curriculum Vitae

RYNO ROSSOUW



Project
Management
Institute.
Central Indiana





Gerbrand Ryno Rossouw

Microsoft Certified Professional

Web Developer and Systems Engineer



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Ventersburg Freestate – SA



<https://www.linkedin.com/in/ryno9rossouw/>

Career Summary

** Currently I have more than 9+ years of industry experience and have served for some of SA's most prestigious IT organizations and well-known local businesses. Performing some diverse roles in various dynamic IT departments.

** Expertise in IT systems including but not limited to: Desktop Support, Server Support and architecture, networking and network equipment Operating systems, IT operations, ITIL standards, team leadership, account management, project management, business digitisation, facilitation, public speaking, presentations, web hosting, digital marketing, cloud solutions, ecommerce models, web development, blockchain sciences, modeling and tokenisation.

** A highly responsible, insightful, determined and enthusiastic quick learner who possesses a considerable amount of knowledge and experience in the IT industry.

Extended Certification

Microsoft 365

ITIL 2011 Foundations & Intermediate

VMware Vsphere 6

VMware Certified Cloud Associate

Effective Business Analysis Techniques (BABOK v3)

Project Management (PMBOK Guide Fifth Edition)

C#

Python and Python for data science.

Python Programming

Responsive Web Design – HTML5 & CSS3

JavaScript Algorithms and Data Structures

Front End Libraries – Bootstrap, jQuery, SASS,

React JS, Redux JS

EXPERIENCE

Jun 2020 - Present	Boost Digital Business Solutions Founder – Self-employed freelancing Consultant
Jun 2019 - Jun 2020	Netsurit Tier 2 PP IT Service Consultant
Jan 2018 - Jun 2019	EOH Senior Back-Office Engineer
Oct 2014 - Dec 2017	TCM – Technology Corporate Management Senior CE Accounts Engineer
Jul 2013 - Sep 2014	Avuxeni Computer Academy Assistant Regional Manager & IT Lead
Dec 2012 - Jun 2013	CHC Resources Corp IT Systems Engineer
Jan 2012 - Nov 2012	EOH Systems Administrator
Jan 2010 - Dec 2010	PC Mart IT Technician

EDUCATION

2011	SAQA NQF 5 – Certified IT Systems Administrator CTU Training Solutions
2011	Microsoft MCITP – IT Enterprise Administrator CTU Training Solutions
2011	Microsoft MCTS – Certified Technology Specialist CTU Training Solutions
2010	CompTIA A+ and N+ CTU Training Solutions
2008	Matric Hennenman High

Extended Certification

PRINCE2 Practitioner
PRINCE2 Foundation (2017 Update)
PMI Agile Certified Practitioner (PMI-ACP)
Microsoft Azure
MS Exchange 2013
MS Server 2016
Lenovo RDD08, RTD08, RWST016

Other Skills

** Ethical Hacking / Pen Testing
** Kali Linux Distro (NMAP, Wireshark, Metasploit, Air-crack-ng etc.)

Languages

English



Afrikaans



Personal Information

Date of Birth	06-11-1990
Sex	Male
Marital Status	Single
Nationality	South African
Driving License	Code 8 / B
Dependents	Daughter (4)

Declaration

I hereby declare that the above information furnished by me is true & correct to the best of my knowledge. I hope that the above-mentioned particulars will meet your requirements and if given a chance to prove myself, I assure you that I will do the best to fulfill company objectives.

Best regards,

Ryno.



Personal Portfolio:

ryno.r10.mx

Freelance Agency:

[Boost-DBS](#)

Project Repositories:

[GitHub](#)

[CodePen](#)

Proven Job Roles

Self Employed freelance Consultant - Boost Digital Business Solutions

Cloud Solutions and Cloud Hosting.
(AWS, GCP, MS Azure, Alibaba, Domain Configuration, Cloud Architecture, CSS, HTML, MyPHP, CPanel, MySQL.)

Web Development and Design.
Ecommerce, Website Security. SEO, (Google Adsense & Ad Management)
HTML, CSS Bootstrap, jQuery, SASS, JS, React JS, Redux JS.
Graphic Design
Social Media Management.
Digital Marketing.
Content Creation & Management.
Business Digitisation.
Business Branding and registration solutions.
Telegram Bot creation and services.
Software Development. (C#, Python, MySQL, API's)

References:

Mongezi (Business Owner) - Cell: 083 235 3222

Tier 2 PP IT Service Consultant - NetsurIT

Responsibilities:

- Server Infrastructure Administration and Support. (DNS, DHCP, RDS, App Servers, Exchange, VPN)
- Microsoft Server (2008, 2012, 2016)
- Microsoft Exchange 2013, 2019
- Office 365
- Microsoft Azure
- Mimecast
- Firewalls. (Sonicwall, Fortigate, Cisco Meraki.)
- Backups. (Symantec Backup Exec, Veeam, Arcserve.)
- N-Able
- Network Config and support. (Wireless Networks, AP's, Local Networks, Cisco Meraki.)

References:

Granville Fick (Engineer Team Lead) - Cell: 082 359 2850 Tel: +27 (11) 555 7000

Justin Cox (Engineer Team Lead) - Cell: 065 882 4760 Tel: +27 (11) 555 7000

Dewaldt Du Plessis (New Business Executive) – Cell: 082 931 7952 Tel: +27 (11) 555 7000

Senior Systems Administrator - EOH

Responsibilities:

- Server Support and Maintenance
- Desktop Support. Wireless Networks
Diagnostics and resolution. Root cause
Troubleshooting and advanced diagnostics.
- Diagnosing and Resolving Calls. (Service-
Now System) SCCM maintenance,
administration, deployments and
management.
- RSA Secure ID Token and User maintenance and administration.
Customer Service.
- Skype For Business / Lync setups, configuration and support.
- SAP Support.

References:

Thabiso Mokoo – (Senior Coleague) – Cell: 081 845 3210 Tel: +27 (11) 607 8100

Jared Robson (Team Leader) - Cell: 082 359 2850 Tel: +27 (11) 607 8100

Cornelius Steyn (Team Leader) - Cell: 065 882 4760

Albert van Vuuren (SDM) - Cell: 072 793 4367 Tel: +27 (11) 607 8175

Senior CE Accounts Engineer - TCM

Responsibilities:

- Desktop Support.
- Server Support. (IBM, HP and Dell) Windows Sever 2003, 2008 and 2012)
- MFD Support and repairs (HP, Lexmark,
Brother and Xerox)
- Printer Support and repairs (Brother, HP,
Samsung, Lexmark)
- Software Installations.
- Branch Banking Hardware Support (POS Devices, Cheque Readers,
Scanners, Fingerprint Readers etc.)
- 3G Setup and Configuration. (Routers included for failovers)
- Networking (Diagnostics)
- Video Conference Systems. (Polycom)
- Router Support (Cisco, HP and 3Com)
- Switches (Cisco, HP and 3Com)
- Telecoms Systems and PABX (Avaya Gateway's, Avaya Telephone systems)
- IP Phones (Avaya,
Yealink, NOM)
- Mobile Devices.
Apple and
Android)
Encryption.
- Data Services. (Backup and Restore and Data recovery)
- Projects and Project Management. (Device Upgrade Projects, Site
Rebuilds.)
- Skype For Business / Lync setups, configuration and support.
- SCCM Management

References:

Johan De Lange (Field Services Manager, Freestate) - Tel: 011 595 7117

email: johan.delange@tcm.co.za

Gary De Vries (Standardabank Account Manager) - Cell: 079 012 6734

Roberto Jousten (MTN Account Manager) – Cell: 079 81 1402

Assistant Regional Manager – **Avuxeni Computer Academy**

Responsibilities:

- Head of IT for the Freestate region desktop Support.
- Software Installation / Removal.
- 3G Setup and Support.
- Networking (Setups, router installations) Sales Management and Sales.
- HR and Training Management
- Strategic planning and operations Management.

References:

Mariska Button (Regional Manager Freestate) - Cell: 082 229 9952

Renet Van Brakel (CEO) - Cell: 083 628 6087

IT Systems Engineer - CHC **Resources**

Responsibilities:

- Server Support and Maintenance.
- Desktop Support.
- Application Support and Maintenance.
- 3G Setup and Support.
- Networking (Setups, router installations)
- Morning Procedures (Server Checks and Monitoring.)
- Backups. (Symantec Backup Exec 2010 & 11D)
- VOIP System administration. (Creating new users, extensions, Hunting Groups.)
- Printer Support.
- Exchange 2003 & 2007. (Mail queues.)
- Active Directory maintenance and management.
- Network Shares.
- VIP Payroll setup.
- BES Server. (Blackberry Enterprise Server.)
- CIRIS User setup. (Program that was used for import and export of cargo.)
- Dealing with 3rd party companies.
- Wireless Networks.
- Logging calls and Helpdesk. (Spiceworks.)
- Firewall Maintenance. (ISA Server 2004.)
- Advanced Root cause Troubleshooting.

References:

Wouter van Heerden (HR Manager) - Tel: 011 552 4600

Johann Stoltz CHC (Senior Tech) – Tel: 011 552 4628

Junior Systems Administrator - EOH

Responsibilities:

- Server Support.
- Desktop Support.
- Printer Support.
- Active Directory maintenance and management.
- 3G Device Setup and Configuration.
- BES Setup on Blackberry phones.
- Remote Support.
- AS400 and Cognos password resets and maintenance.
- Wireless Networks.
- Data Line Monitoring (PRTG)
- Root cause Troubleshooting and advanced diagnostics.
- Logging calls. (CA Systems)

References:

Grant Fevrier (Service Desk Manager) - Cell: 083 227 2401

Nicole Naidoo (Service Desk Manager) - Cell: 084 563 9949

IT Technician - PC Mart Mooirivier Mall

Responsibilities:

- Building and repairing PC's.
- Building and customizing gaming rigs and chassis.
- Desktop Support.
- Software Installation / Removal.
- 3G Setup and Support.
- Networking (Setups, Router installations and Configs, Wireless AP's)
- Sales.
- OS Installations and builds. (Automated Preconfigured Software)

References:

Fatima Ami (Owner) - Tel: 018 293 2365

Faisal Mehdi (Tech) - Cell: 076 691 0101

Riaz Mohammed (Store manager) - Cell: 083 319 4004